

**GOVERNMENT OF INDIA
ROAD TRANSPORT AND HIGHWAYS
LOK SABHA**

UNSTARRED QUESTION NO:3733

ANSWERED ON:08.12.2016

Decongestion at Toll Plazas

Thakur Shri Anurag Singh

Will the Minister of ROAD TRANSPORT AND HIGHWAYS be pleased to state:

(a) whether the recent initiative of the Government to round-off the toll fee at toll plazas along National Highways has been successful in reducing delays and congestion at toll plazas, if so, the details thereof; and

(b) whether a pan-India shift to e-toll payment is being considered, if so, the details thereof?

Answer

THE MINISTER OF STATE IN THE
MINISTRY OF ROAD TRANSPORT AND HIGHWAYS

(SHRI MANSUKH L. MANDAVIYA)

(a) In order to give relief to the users for inconvenience caused due to delays at fee plazas in transactions on account of non-availability of change, Government has rounded-off the user fee from Re.1/- to Rs.5/- for 28 fee plazas on National Highways in 2016-17. This has eliminated the problem of change/shortage of coins on these fee plazas.

(b) For seamless movement at Fee Plazas and transparency in fee collection, a cashless payment mechanism (FASTag) i.e. Electronic Fee Collection (EFC) system has been rolled out w.e.f. 25.04.2016. It is operational on over 352 fee plazas (out of 366 fee plazas of National Highways Authority of India) on National Highways across the country.
